

2401 Reach Road · Williamsport, PA 17701

May 12, 2020

Dear Hope Enterprises Staff,

As you may know, Pennsylvania Governor Tom Wolf recently announced that several counties will move to the yellow phase of reopening (Lycoming, Clinton, Northumberland, Montour, Snyder, Sullivan, Union). The yellow phase lifts some restrictions put in place to slow the spread of covid-19, including the stay-at-home order. The announcement does not allow Hope's facility based programs to re-open. It does however allow Hope to begin an assessment of the individuals who attended the facility-based programs prior to the pandemic. The outcome of the assessment will provide Hope with a road map as to how we can enhance people's lives as we all adjust to the new normal of the world.

Our goal through the process is to continue to provide services and supports to ALL the individuals we supported prior to the pandemic. How we support them will be determined through the individualized assessment of their unique needs. This assessment tool is expected to begin in mid-May and to be completed with individuals and families by the end of June.

Direct support professionals are a critical piece of the service delivery system; therefore, a reduction in these positions is not anticipated at this time. Once our plan for providing continued services is developed, we will share it with all staff, which we hope to do in July. We appreciate your continued patience, flexibility and cooperation during this process.

In closing, I continue to be impressed by the resilience you all have shown through this pandemic. The dedication, motivation and teamwork I have observed speaks volumes to your character, care and compassion you have for the individuals we serve. Thank you!

Stay calm, Stay safe, Stay positive,

Robert Labatch President/CEO

Hope Enterprises, Inc.