Duo Multi-Factor Authentication (MFA): Using Duo With Any Cell Phone or Landline

Duo works with all cell phones and landlines by supporting authentication via phone call and/or texted passcodes.

Phone Call

Click the "**Call Me**" button on the authentication prompt (or type "phone" in the "second password" field if you don't see Duo's interactive prompt) and Duo will call your phone. The status bar at the bottom of the authentication prompt updates at each step of the process.

	Choose an authentication method	
DF,	Duo Push recommended	Send me a Push
	🛞 Call Me	Call Me
<u>What is this?</u> 다 Add a new device	Enter a Passcode	Enter a Passcode
My Settings & Devices Need help?	Remember me for 8 hours	
Powered by Duo Security		
Dialing XXX-XXX-1311		Cancel

Answer the call and listen to the instructions to authenticate. The authentication prompt's status bar also tells you how to approve the request over the phone.

Answered. Press any key on your phone to log in.	Cancel
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SMS Passcodes

You can authenticate using a passcode texted to your phone. To have Duo text you a batch of passcodes click the "**Send codes**" button after clicking "**Enter a Passcode**" (or type "sms" in the "second password" field).



The authentication prompt's status bar indicates the passcodes were sent to your phone. The number of SMS passcodes sent in one batch is defined by your administrator (ten maximum). Sending multiple passcodes at once lets you use those passcodes to authenticate multiple times when you may not have cellular service.



To authenticate using an SMS passcode, click the "Enter a Passcode" button, type in a passcode you received from Duo via text message, and click "Log In."

	Device: ios (XXX-XXX-0105)		\$
	Choose an authentication method		
		Send me a Pusł	n
<u>What is this?</u> 다 <u>Add a new device</u>	🛞 Call Me	Call Me	
<u>My Settings & Devices</u> <u>Need help?</u>	Enter your passcode (ex. 867539	Log In	
Powered by Duo Security	Remember me for 8 bours		
Create passcodes in Duo Mob	ile or have them texted to you.	Send codes	×

Duo keeps track of which SMS passcodes you've already used in your batch, letting you know which one to use next.

	Choose an authentication me	thod
DR		Send me a Push
	🛞 Call Me	Call Me
<u>What is this?</u> 다 Add a new device	1234567	Log In
My Settings & Devices Need help?		
Powered by Duo Security		
Next SMS passcode starts	with 1.	Send codes

You can have new passcodes sent to you at any time. A new batch of passcodes will invalidate all old passcodes, so it's probably best to delete the old message when a new one comes in.